

Good cause reasons for the MCE to request disenrollment or exemption of enrollees from enrollment

1. Has committed acts of physical or verbal abuse that pose a threat to providers or other enrollees of the MCE
2. Has allowed a non-enrollee to use the MCE-issued certification card to obtain services
3. Has moved outside the enrollment area
4. Has violated rules of the MCO stated in the evidence of coverage or enrollee handbook
5. Has repeatedly violated rules adopted by the Commissioner of Insurance for enrollment in an HMO
6. Is unable to establish or maintain a satisfactory physician-patient relationship with the physician responsible for the enrollee's care. Disenrollment of a recipient for this reason is only permitted if the MCE can demonstrate that it provided the recipient with the opportunity to select an alternative MCE, made a reasonable effort to assist the enrollee in establishing a satisfactory provider-patient relationship, and informed the recipient that the recipient may file a grievance on this matter.

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